LiveAction

Healthcare Services

Live∧ction

Introduction

These 3 case studies examine how various healthcare organizations have leveraged Network Performance Monitoring (NPM) solutions to overcome multiple challenges. We delve into specific use cases, highlighting how NPM has been deployed to enhance network visibility, optimize performance, and strengthen security protocols.

Large Enterprise Healthcare Company Achieves Faster Problem Diagnosis with LiveAction

COMPANY PROFILE

Company Size:
Large Enterprise

Industry:
Healthcare Services

This case study of a large enterprise healthcare company is based on a survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Large Enterprise Healthcare Company Achieves Faster Problem Diagnosis with LiveAction

CHALLENGES

A healthcare company was experiencing lack of visibility in the following environments:

- Branch
- WAN

USE CASE

The most valuable network monitoring capabilities achieved were:

- Searching, filtering, and granular analysis of network telemetry for faster diagnosis and troubleshooting
- Visibility to different parts of the network – LAN, Campus, WAN, DC in a single-pane-of-glass
- Flexible and granular Reports, Dashboards, and Alert

RESULTS

They achieved the following results with LiveAction:

- Faster problem diagnosis and root-cause analysis
- Improved employee productivity with better network and app performance
- Unified view of the entire network from device to flow to packets

They evaluated the following companies before ultimately choosing LiveAction:

/ Riverbed

/ SolarWinds

/ NetScout

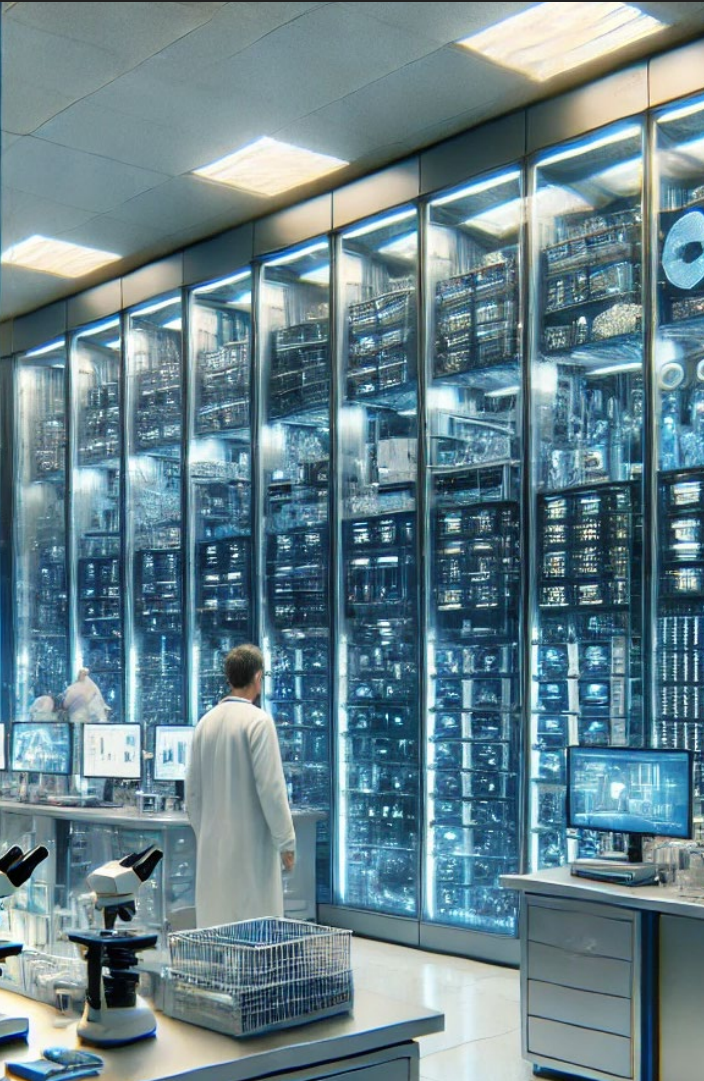> ❝ How easy it is to visually see traffic patterns. Cost was a major contributor, as well.”

LiveΛction CASE STUDY

Florida Cancer Specialists

CHALLENGES

Florida Cancer Specialists was challenged with the lack of visibility in their branch and WAN environments.

USE CASE

The key network monitoring capabilities they gained with LiveAction was a deep analysis of Netflow data.

RESULTS

Florida Cancer Specialists achieved the following results with LiveAction:

- Faster problem diagnosis and root-cause analysis

They evaluated the following companies before ultimately choosing LiveAction:

/ ExtraHop

❝ Helped with QoS and understanding bandwidth flows."

LiveΛction — CASE STUDY

Atrium Health Navicent Realizes ROI in <6 Months with LiveAction

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CHALLENGES

Atrium Health Navicent, like all healthcare facilities, require consistent uptime and operational efficiency to best serve their patients.

They faced the following challenges:

- End-to-end network application performance visibility on healthcare platforms such as EHR and critical telehealth applications.

- Detailed, root-cause analysis with drill-down from flow to packet analysis.

> ❝ Enabled us to monitor our MPLS linkd to keep an eye on link utilization and identify any issues."

USE CASE

The key features and functionalities of LiveAction that the surveyed company uses:

Top purchasing drivers:

- Tool consolidation
- Enhanced visibility
- Data center modernization

RESULTS

Top benefits realized with LiveAction:

- Increased network visibility for better decisions
- Saved <20% with LiveAction solutions
- Realized a return on investment in 1-6 months

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Conclusion

In an increasingly digital and competitive landscape, healthcare organizations cannot afford to overlook the importance of network performance. By prioritizing network performance and investing in advanced network visibility and troubleshooting tools, organizations can position themselves for long-term success. They can ensure that their network infrastructure is robust and resilient, can support current and future demands, and ultimately, deliver superior services to their patients.

LiveΛction

LiveAction offers industry-leading network performance monitoring solutions designed to meet the unique needs of the banking sector. Our solutions provide deep visibility, real-time analytics, and comprehensive security integration, ensuring robust network performance and compliance. For more information, visit www.liveaction.com