

# Better Flow Analysis Provided by LiveAction for Large Enterprise Insurance Company

## CASE STUDY



## Challenges

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A Large Insurance Company faced the following challenges:

- \\ End-to-end network and application performance visibility
- \\ Detailed, root-cause analysis with drill-down from flow to packet analysis
- \\ SD-WAN lifecycle monitoring
- \\ Voice and video monitoring
- \\ Real-time network topology mapping
- \\ Capacity planning

## Organizational Profile

### COMPANY SIZE

Large

### INDUSTRY

Insurance

## Use Case

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Top purchasing drivers were:

- \\ Renewal of NPM tools
- \\ Enhanced visibility
- \\ Tool consolidation
- \\ Data center modernization

## Results

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The insurance company achieved the following results with LiveAction:

- \\ Increased network visibility for better decisions
- \\ Required less time to manage the network
- \\ Saved <20% with LiveAction solutions

## LiveAction

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LiveAction provides end-to-end visibility of network and application performance from a single pane of glass. We provide enterprises with confidence that the network is meeting business objectives, full network visibility for better decisions, and reduced cost to operate the network.

**Validated by TechValidate:** This case study of a large enterprise insurance company is based on a November 2021 survey of LiveAction customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

**Source:** TechValidate survey of a Large Enterprise Insurance Company **Published:** May 12, 2022